



GUEST SERVICES

AMENITY REQUEST FORM

Enhance your experience.
Please note that certain items have a deadline for requesting.

DATE OF DELIVERY: _____

NUMBER OF PEOPLE: _____

GUEST RECEIVING THE AMENITY: _____

PURCHASER'S (CALLER) NAME: _____

PURCHASER'S (CALLER) NUMBER: _____

CONTACT EMAIL: _____

AMENITY REQUESTS: _____

CREDIT CARD: _____ **EXP:** _____ **CVC:** _____

CARD HOLDER'S NAME: _____

CARD HOLDER'S NUMBER: _____

AUTHORIZED SIGNATURE: _____

AGENT: _____

PRICE

All amenities are subject to a
17% service charge & \$5
delivery charge

DELIVERY TIMES

3:30pm - 5:30pm

CANCELLATION POLICY

Cancellations are accepted 24hours prior to
your reservation (cake orders 48hrs) by email
only.
Phone call cancellations will not be accepted.
Grotto Bay reserves the right to charge 100% of
your estimated bill to the provided credit card
if the corresponding reservation was not
cancelled outside of 24hours before your
reserved time.